

ExxonMobil  
Refining & Supply Company  
3225 Gallows Road  
Fairfax, Virginia 22037

Sherman J. Glass, Jr.  
President



July 13, 2011

The Honorable Max Baucus  
United States Senate  
Washington, DC 20510

Dear Senator Baucus:

I am responding to your letter to Mr. Rex Tillerson of July 11 regarding ongoing operations and employment at our Billings, Montana refinery. I spoke with your Chief of Staff, Jon Selib about your concerns yesterday.

Let me begin by again stating that we are very sorry about the spill. We have operated in Montana for over sixty years and work hard to be a responsible member of the community which makes this event a significant disappointment for all of us. ExxonMobil Pipeline Company is cleaning up the oil and will stay with the job until it is complete. I also provided Jon with an update on the response effort. ExxonMobil Pipeline Company has the resources in place to clean up the spill and respond to claims by people who have been affected and is also working closely with federal and state authorities to ensure effective response.

I asked Jon to assure you that we have no plans to lay off anyone at our Billings Refinery in the foreseeable future. We are continuing to work diligently to identify all available crude supplies to enable us to continue operating the refinery. We are currently running at reduced rates, and inventories are low. In the event that we cannot source enough feedstock to keep all units running, we will take a controllable downtime on some units and advance planned maintenance to enable us to sustain employment of both employees and contractors in the short-term.

Due to the region's infrastructure, the Silvertip pipeline is critical to ensuring crude supply to the Billings Refinery. Expediting the restoration and restart of the pipeline is key to ensuring ongoing refinery operations. The viability of the refinery depends on our ability to secure adequate crude supplies.

ExxonMobil Pipeline Company has developed a plan for repair of the pipeline, and needed material and contractor support is already being acquired. This work includes discussions regarding state and federal permit requirements, and work will be carried out in consultation with relevant authorities, including the Department of Transportation, Pipeline and Hazardous Materials Safety Administration which has issued a Corrective Action Order outlining requirements to restart the pipeline.

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A critical component of the Corrective Action Order requires horizontal directional drilling to bypass and replace the damaged pipeline at the site of the river crossing. Horizontal directional drilling will enable the pipeline river crossing to be as much as 30 feet below the river bottom, and add up to 2,000 feet of new pipeline along the existing pipeline right-of-way. The existing pipeline under the river will be undisturbed by this process. This will not impact an investigation of the cause of the July 1 incident which is also required under the Corrective Action Order. We will also take the steps prescribed in our permits to minimize any neighborhood or business impacts created by this necessary work.

I again appreciate your continued interest and involvement. I also appreciate any support to promptly restore the pipeline to operation to ensure employment of our refinery workers and contractors and to continue to provide supplies to the people of Montana.

Sincerely,

A handwritten signature in black ink, appearing to read "Sherman J. Glass, Jr.", written in a cursive style.